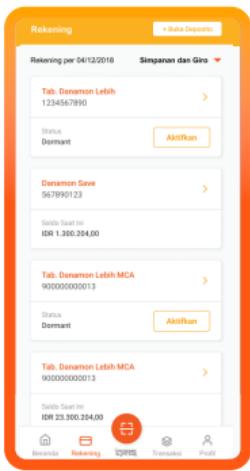


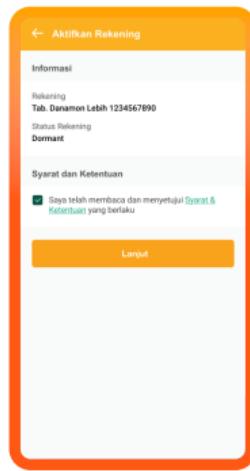
Activate Dormant Account

1



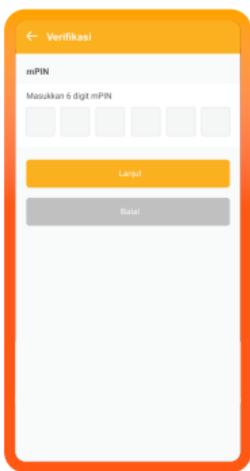
Customers click on the 'Account' menu and select the account with 'Dormant' status that they want to activate.

2



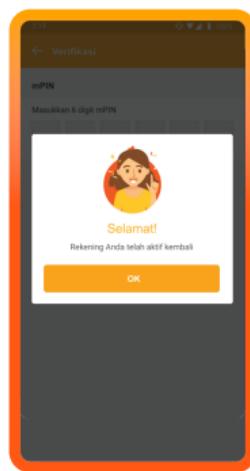
Customer agrees to the terms and conditions, then click 'Continue'

3



Customer enter mPIN/APPL1

4



Customers get a pop-up notification stating success/failure