

Complimentary Green Fees Program terms and conditions:

1. Valid for Danamon World Elite Mastercard and American Express Platinum issued in Indonesia (“Customers”).
2. Valid for Basic Card and Supplementary Card (that will counted as one transaction on Basic Card)
3. Reservations must be made through Platinum Concierge Services at 021 3435 8889
4. Complimentary Green fees valid for maximum 6 (six) times in 1 (one) month for 1 (one) Danamon Card (accumulations from basic and supplementary)
5. If more than 6 (six) times in 1 (one) month, then the next game will be charged to the Customers’ Danamon Card.
6. Customers need to make reservation via Platinum Concierge Service in order to have an access to the golf courses.
7. Customers will get the free green fee but the other players (guest/colleagues) must be charged a green fee at the normal price prevailing at each golf courses.
8. Customers is responsible to obtain the minimum players required to be able to use this facility.
9. Minimum players in a flights is 2 (two) people.
10. The green fee and the other fees for all guests must be made at the time of booking/reservation and must be charged to Danamon World Elite Mastercard or American Express Platinum.
11. Customers must play in a minimum of two players in which the second player will be charged a full fee (Green fee, Caddy & Cart Fee) that will be charge to Danamon World Elite Mastercard or American Express Platinum.
12. Reservation Time:
 - a. Reservation to play golf on weekdays must be made no later than 3 (three) previous business days.
 - b. Reservation to play golf on weekend must be made no later than 5 (five) previous business days.
 - c. Customers cannot place reservation more than 21 (twenty one) calendar days in advance.
13. All bookings/reservation are subject to availability of time and place on each golf course.
14. Customers and guests must pay the buggy, caddy, golf insurance and other costs (if any) at a normal price in accordance with the applicable fees at each golf course.
15. Changes made to order confirmation are only allowed for a maximum of 2 (two) times within a period of 3 (three) months during the program period. Changes can be made subject to availability.
16. Changes to the date or time of using golf facility (tee-off) can only be made on the same golf courses and apply to the changes from workday to workday or weekend to weekend.
17. The rain check (replacement players) will be based on the terms and conditions from each golf courses.
18. All payments that have been made are non-refundable and for cancellations can be made at least 3 (three) business days before the tee-off date.
19. This program cannot be combined with other promotions.
20. Danamon is not responsible and customers cannot sue for any:
 - a. Accident or physical violence or disability
 - b. Loss or damage to equipment or property, whatever the cause, arising out of or related to this program.
21. Other Terms and Conditions related to the product, as long as it is not governed differently in this Terms and Conditions, is valid and binding for the Customers of PT Bank Danamon Indonesia Tbk (“Bank Danamon”).
22. This Terms and Conditions constitute an integral and inseparable part of Terms and Conditions of Account and Bank Service of PT Bank Danamon Indonesia Tbk.
23. The Customer agrees and acknowledges that Bank Danamon reserves the right to revise/change/complete this Terms and Conditions. Any change/amendment/addendum of this Terms and Conditions will be notified through the media communication of Bank Danamon.
24. Bank Danamon will notify any changes of benefit, cost, risk, and/or Terms and Conditions to the Customers through the communication media of Bank Danamon and in the event that the Customer does not agree with the change, the Customer may submit a written statement of objection to Bank Danamon within 30 (thirty) business days from the notification of changes sent/announced through the communication media of Bank Danamon. With the expiration of the aforementioned time, the Customer agrees that Bank Danamon will consider the Customer to approve such changes.
25. 24-hour Information/Complaint service at Hello Danamon 1-500-090 or 67777 (GSM,) or through hellodanamon@danamon.co.id.
26. PT Bank Danamon Indonesia Tbk is registered and supervised by the Indonesia Financial Services Authority.

Hello Danamon
1-500-090

Penjelasan lengkap lihat di
www.danamon.co.id
PT Bank Danamon Indonesia Tbk
terdaftar dan diawasi oleh OJK

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