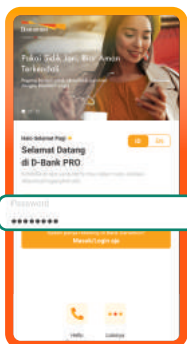
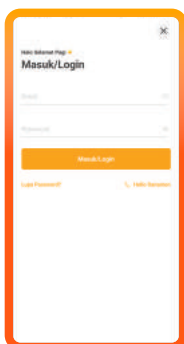


Transaction Menu: Cardless Withdrawal

1

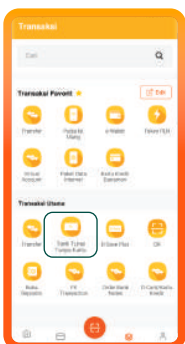


2



Login to D-Bank PRO

3



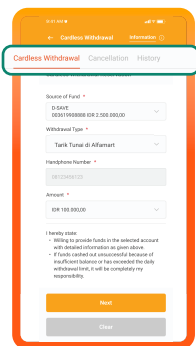
Select Transaction Menu – Cardless Withdrawal

There will be 3 tabs that customer can select on Cardless Withdrawal Menu:

- Withdrawal/Tarik Tunai
- Cancellation/Pembatalan
- Riwayat/History

Transaction Menu: Cardless Withdrawal – Alfamart

1



Cardless Withdrawal Cancellation History

Source of Fund *
D-SAVE
00361990888 IDR 2,000,000,00

Withdrawal Type *
Tank Tunal di Alfamart

Handphone Number *
08123456123

Amount *
IDR 100,000,00

I hereby state:
 - Willing to provide funds in the selected account with detailed information as given above.
 - If funds carried out unsuccessful because of insufficient balance or has exceeded the daily withdrawal limit, it will be completely my responsibility.

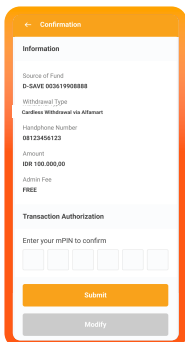
Next

Cancel

Select the Cardless Withdrawal menu – select the Source of Fund, Type of Withdrawal – Cardless Withdrawal via Alfamart and choose Withdrawal Amount.

For the Mobile Number, it will be automatically prepopulated based on the Customer's mobile number registered with D-Bank

2



Confirmation

Information

Source of Fund
D-SAVE 00361990888

Withdrawal Type
Cardless Withdrawal via Alfamart

Handphone Number
08123456123

Amount
IDR 100,000,00

Admin Fee
FREE

Transaction Authorization

Enter your mPIN to confirm

Submit

Modify

mPIN is required in the confirmation page to validate the transaction

3



Cardless Withdrawal Request Successful

Withdrawal ID:
08123456123

Amount:
IDR 100,000,00

Withdrawal Type:
Cardless Withdrawal via Alfamart

Handphone Number:
08123456123

Amount:
IDR 100,000,00

Admin Fee:
FREE

QR Code:
[QR Code]

Please do cardless withdrawal immediately at Alfamart's outlet. Please do not use the QR code for more than 1 (one) hour.

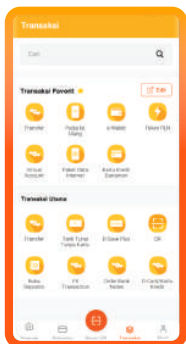
Alfamart

Done

Cardless Withdrawal Reservation via Alfamart is successful. The token number is valid for 1 hour. Cardless Withdrawal can be made at your nearest Alfamart outlet.

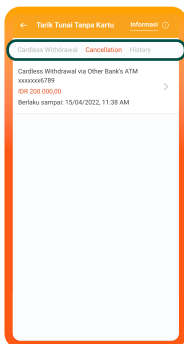
Transaction Menu: Cardless Withdrawal – Cancellation

1



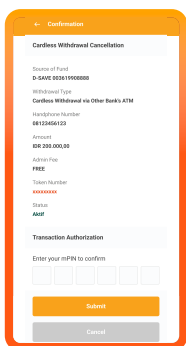
Select Transaction Menu – Cardless Withdrawal

2



Select Cancellation Menu. The reservation displayed will be applicable for only 1 active reservation that has been made by the customer

3



mPIN is required in the confirmation page to validate the transaction

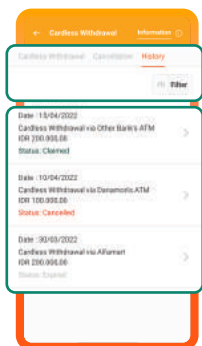
4



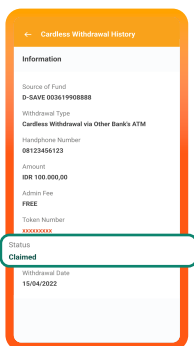
Cancellation is successful

Transaction Menu: Cardless Withdrawal – History

1



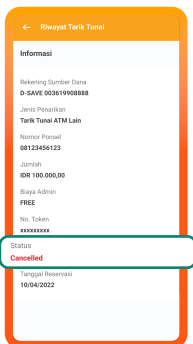
2



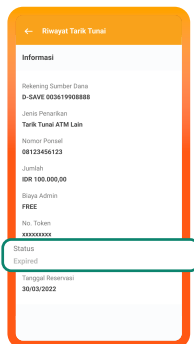
Customer will be able to see all the historical transaction of their withdrawal requests (from latest to earliest requests) for the past 3 months; with the following status details:

1. Claimed/Diklaim
2. Cancelled/Dibatalkan
3. Expired/Tidak Aktif

3



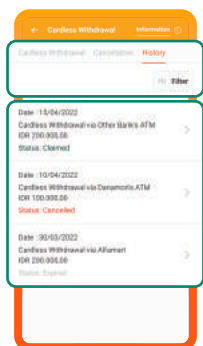
4



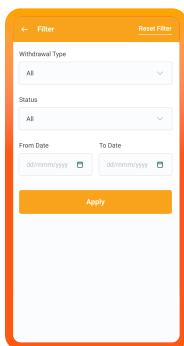
After each transaction status is clicked, the Customer can view each of the detailed transaction.

Transaction Menu: Cardless Withdrawal – History (2)

1



2



Customer can select Filter button and arrange their setting on Withdrawal Type, Status and Date. If the Filter is not set, the default setting will display all transactions from the last transaction to the earliest transaction.