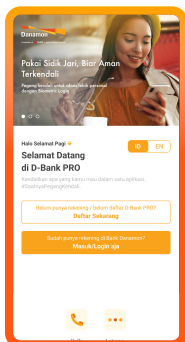
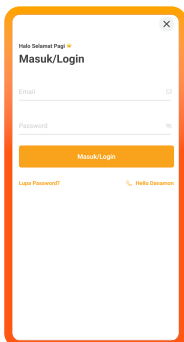


Transaction Menu: Cardless Withdrawal

1

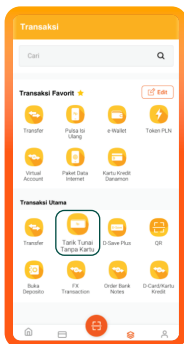


2



Login to D-Bank PRO

3



Select Transaction Menu –
Cardless Withdrawal

There will be 3 tabs that customer can select on
Cardless Withdrawal Menu:

- Withdrawal/Tarik Tunai
- Cancellation/Pembatalan
- Riwayat/History

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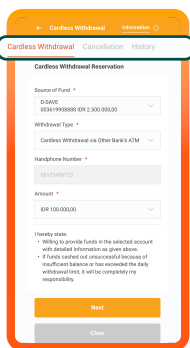
Hello Danamon 1-500-090

PT Bank Danamon Indonesia Tbk, berizin dan diawasi oleh
Otoritas Jasa Keuangan (OJK) serta merupakan
peserta penjaminan LPS 

SAATNYA
PEGANG KENDALI

Transaction Menu: Cardless Withdrawal – Other Bank's ATM

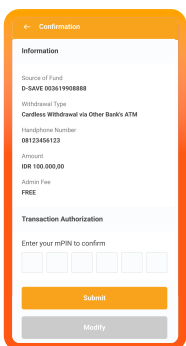
1



Select the Cardless Withdrawal menu – select the Source of Fund, Type of Withdrawal – Cardless Withdrawal via Other Bank's ATM and choose Withdrawal Amount.

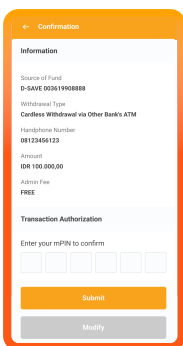
For the Mobile Number, it will be automatically prepopulated based on the Customer's mobile number registered with D-Bank PRO. Click the Next button

2



mPIN is required
in the confirmation page
to validate the transaction

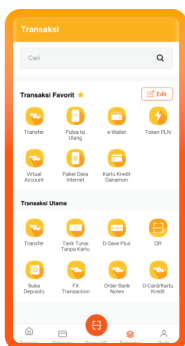
3



Cardless Withdrawal
Reservation via Other Bank's
ATM is successful.
The token number is valid
for 1 hour. Cardless Withdrawal
can be made at ATM CIMB Niaga.

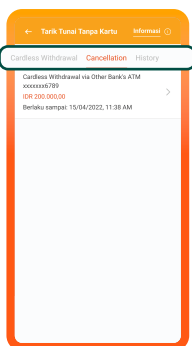
Transaction Menu: Cardless Withdrawal – Cancellation

1



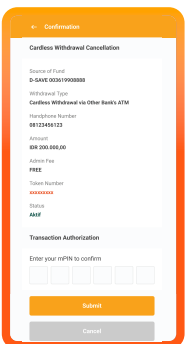
Select Transaction Menu –
Cardless Withdrawal

2



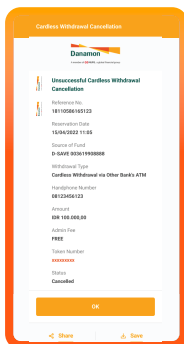
Select Cancellation Menu.
The reservation displayed
will be applicable
for only 1 active reservation
that has been made by the
customer

3



mPIN is required
in the confirmation page
to validate the transaction

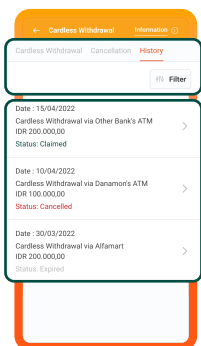
4



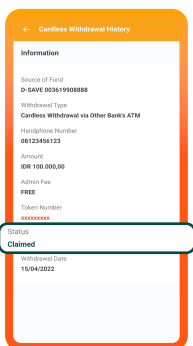
Cancellation is successful

Transaction Menu: Cardless Withdrawal – History

1



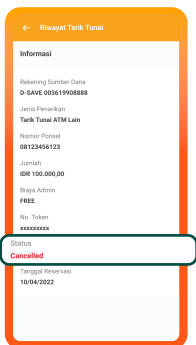
2



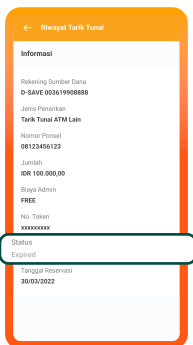
Customer will be able to see all the historical transaction of their withdrawal requests (from latest to earliest requests) for the past 3 months; with the following status details:

1. Claimed/Diklaim
2. Cancelled/Dibatalakan
3. Expired/Tidak Aktif

3



4



After each transaction status is clicked, the Customer can view each of the detailed transaction.

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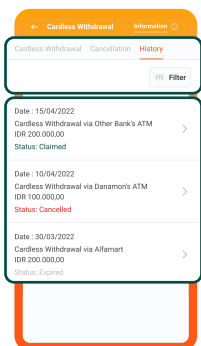
Hello Danamon 1-500-090

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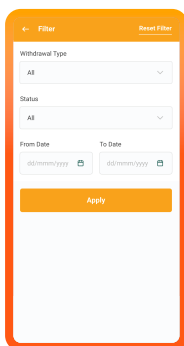
SAATNYA
PEGANG KENDALI

Transaction Menu: Cardless Withdrawal – History (2)

5



6



Customer can select Filter button and arrange their setting on Withdrawal Type, Status and Date. If the Filter is not set, the default setting will display all transactions from the last transaction to the earliest transaction.